

## **EQUIPMENT GUARANTEES**

### **OES AND EVIS 200/230/240/260 GASTROINTESTINAL ENDOSCOPES AND 0° AND 30° 10MM HIGH DEFINITION LAPAROSCOPES:**

(excludes some specialist models – details available upon request)

THREE YEAR UNCONDITIONAL GUARANTEE

### **OTHER OES AND EVIS ENDOSCOPES:**

(excludes some specialist models – details available upon request)

ONE YEAR UNCONDITIONAL GUARANTEE

### **OLYMPUS HIGH DEFINITION ENDOEYES:**

ONE YEAR UNCONDITIONAL GUARANTEE

### **OLYMPUS 5MM ENDOEYES:**

ONE YEAR UNCONDITIONAL GUARANTEE

These three year and one year unconditional guarantees are exactly as they state, during the guarantee period, if the equipment is damaged in any way (except damage resulting from following SEAC advice), there will be absolutely no charge for the parts and labour necessary to return the instrument to serviceable condition. Routine servicing required during this period is also included. Even the DHL charges for transportation from your hospital to our service department and back are covered, which means that no revenue costs **whatsoever** will be incurred.

### **ALOKA ULTRASOUND MAIN SCANNERS:**

ALOKA ultrasound scanners are supplied with a free-of-charge Entirety Care Plan for 36 months (ProSound Alpha models) or twelve months (non-Alpha models) from delivery. The Entirety Plan provides, at no additional cost:

- Unlimited number of engineer call-outs
- All ultrasound scanner replacement repair parts, labour and travel costs, and transportation to and from the Olympus Service Centre, where required.
- One replacement probe per annum where repair/replacement is required for the duration of the cover, excluding probes with a list price in excess of £10,000 and probes not purchased with the ultrasound scanner
- Extensive on-site user training including full application support
- Two planned preventative maintenance visits per annum
- Software upgrades

This cover is provided in conjunction with the twelve month manufacturer's warranty against defects in manufacture or materials.

### **ALL OTHER ITEMS, INCLUDING CCTV EQUIPMENT, VIDEO PROCESSORS, LIGHTSOURCES AND ANCILLARY PRODUCTS:**

ONE YEAR MANUFACTURER'S WARRANTY

All other items (excluding consumables) are guaranteed for 12 months against defects in manufacture or materials (excluding damage due to misuse, careless handling, tampering or repair by third parties) and if found defective within this period will be repaired without charge.

For all electro-medical equipment, a service contract is provided free of charge in year one, providing planned preventative maintenance visits where appropriate and a repair service (with the exception of certain consumable items) – continual service on a contract basis is available in subsequent years. Full details are available on request.